

# CAPABILITY STATEMENT

TalTeam, Inc. is an Integrated Services Provider of Software Services, Application Development, and Systems Integration. Our consistent CMMI Level 3 appraised project methodology make us the leading provider of high-quality solutions delivered by highly qualified consultants, while keeping our focus on customer needs and requirements. We provide digital transformation solutions to the Federal Government and several Fortune 1000 clients in various industries such as Finance, Research, Healthcare, and Telecom. We are a Minority, Women Owned Small Business and SBA 8(a) program participant. Our full software development life-cycle support, enterprise systems consulting, and resource management add value, support insightful decision making, and lead to innovative and cost-effective solutions for our clients.

## Core Capabilities

### Past Performance

- Fannie Mae
- CMS
- FDIC
- USPTO
- CGI
- Hughes Network
- Dept. of Commerce
- LOC
- Disney
- Michelin
- FHLB
- Care First BCBS

### Client-Centered Agile Management

- Agile best practices infused with DevOps principles
- CMMI L3 appraised
- Key industry standards: ITIL, NIST, PMI
- Iterative release management
- Continuous Integration/Continuous Delivery
- Flexibility and transparency

### Service Offerings

- Big Data
- Data Analysis
- CRM: Salesforce, MS Dynamics
- Database Design and Architecture
- DevOps
- ServiceNow

### Certifications

- CMMI Level 3
- ISO27001:2013
- WOSB Certified

**Web Development:** TalTeam develops web modules to enhance features, maximize data export efficiency, and modernize applications to accelerate querying capabilities. Our program methodology allowed one client to select the best architecture from several options for Drupal 7 to 8 migration.

**Enterprise Architecture:** TalTeam works with client stakeholders to align their business mission with their business processes for faster, more reliable service. Increased productivity, improved customer support, and streamlined HR functions and modernizing applications are some of the value-added services we offer with our Enterprise Architecture solutions.

**Artificial Intelligence and RPA:** Our frameworks, documentation, and standards ensure a cohesive and comprehensive execution of automation. In one instance, our clients saved over 600 hours per month and over \$400,000 per year by utilizing our tailored RPA services.

**Business Intelligence:** Our Business Intelligence Management practices ensure efficiency by organizing collaboration and communication throughout each level of the program. For one of our Federal Clients, the BI solution we provided allowed them to view real-time data utilizing Tableau dashboards, leading to improvements in efficiency with their onboarding and pay data.

**IT Customer Support:** TalTeam's IT Customer Support Services include Incident Discovery, Triaging, Documentation, Management, and Resolution. On one of our contracts, we provided Tier 2 and Tier 3 Help Desk Support for over 14,000 users. Additionally, in support of their catalog service and self-service portal, we provided break/fix, change management, and engineering services.

**Cyber Security:** TalTeam safeguards data confidentiality and integrity by enabling network security. Our Cyber Security Engineers employ the latest tools and techniques to perform Penetration Testing, Vulnerability Management, Security Awareness and Training, and Risk Assessment and Mitigation.

## NAICS

541512, 541511,  
541430, 541513,  
541519, 541611,  
541612, 541618,  
541720, 541990,  
561330, 561410,  
561499, 611420,  
611430

## Recent Federal Contract

CFPB | Data Analytics  
Support Services  
No. 9531CB22A0022

## CAGE & UEI

CAGE: 72N89  
UEI: LAALBEESMEL3

## Contract Vehicles

### GSA Schedule 70

- #47QTCA20D00ES

### 8(a) STARS III

- #47QTCB22D0408

### MD CATS

- eMM ID #SUP004034

### 8(a) Program Participant

Graduation Date: 10/28/27

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